

**Easterling, Deborah**

230166

**From:** Easterling, Deborah  
**Sent:** Monday, June 06, 2011 3:09 PM  
**To:** 'Mixer, Thomas D'  
**Subject:** RE: 2011 47 WS Letter of protest

Dear Mr. Mixer,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling  
Administrative Assistant

RECEIVED

PSC SC  
MAIL / DMS

**From:** Mixer, Thomas D [<mailto:thomas.d.mixer@bankofamerica.com>]  
**Sent:** Saturday, June 04, 2011 8:54 PM  
**To:** Contact  
**Subject:** 2011 47 WS Letter of protest

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\* Required Fields

Date: \* June 06, 2011

**Letter of Protest**  
**in Docket \* 2011 - 47 - WS**

**Print**

**Email**

**Protestant Information:**

Name \* Thomas Mixer

Mailing Address \* 6865 Montgomery Road

City, State Zip \* Lake Wylie, SC 29710 Phone \* 803-831-0817

E-mail thomasmixer@comporium.net

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

I am a customer of Carolina Water Service in the Lake Wylie, SC area

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

Utility rates are already set a level that allow companies to perform necessary maintenance, maintain a minimum level of quality and earn a reasonable profit. CWS is already the most expensive water service in the 2 states. To allow another hike so their rates continue out of alignment with their peers, we remove all incentives for them to learn to run an efficient company. The media reported their spokesperson saying the increase was necessary for repairs. How can that possibly be true with the highest rates and the rates already designed to cover those expenses? CWS is merely taking advantage of their monopoly position and implementing a standard practice to ask for an increase every chance they are allowed. Based on their current rates, they must have been successful at that strategy. Please, review the following links for comparisons and ASK for a thorough explanation of how they operate so inefficiently despite already having such a high rate compared to their peers. Allow competition to come in and CWS will either fix their internal company problems that allow them to run so poorly or they will fail. Not a resident I know would not welcome with open arms ANYONE else to try to provide a level of service CWS does for the same price. Do not allow the price increase.

<http://www.efc.unc.edu/projects/NCWaterRates.htm#ratesheets>

[http://webcache.googleusercontent.com/search?q=cache:http://www.efc.unc.edu/publications/pdfs/SC\\_Water\\_and\\_Sewer\\_Rates\\_08.pdf](http://webcache.googleusercontent.com/search?q=cache:http://www.efc.unc.edu/publications/pdfs/SC_Water_and_Sewer_Rates_08.pdf)

**3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \***  
(This section should be completed.)

No